



## END-OF-LIFE ANNOUNCEMENT FOR SIGNIANT MANAGERS+AGENTS AND MEDIA EXCHANGE RELEASE 9.x

**Product Bulletin Number:** EOL90514

Signiant announces the end-of-life dates for the Signiant software Release 9.x. Customers with active support contracts will continue to receive support from Signiant as shown in Table 1. Table 1 describes the end-of-life milestones, definitions and dates for the Signiant software release 9.x

*Table 1. End-of-Life Milestones and Dates for the Signiant software Release 9.x*

| <b>Milestone</b>                          | <b>Definition</b>   | <b>Date</b>      |
|---|---|------------------|
| Release of Signiant software version 11   | Date at which next major release of Signiant software will be available. Signiant supports 2 major releases of software (current plus previous major release)   | May 12, 2014     |
| End-of-Life Announcement Date             | The date the document that announces the end of life of a product is distributed to the general public.   | May 12, 2014     |
| End of Software Maintenance Releases Date | The last date that Signiant Engineering may release any final software maintenance releases or bug fixes. After this date, Signiant Engineering will no longer develop, repair, maintain, or test the product software. | October 31, 2014 |
| Last Date of Support                      | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.  | January 30, 2015 |

### PRODUCT MIGRATION OPTIONS

Customers currently on Release 9 are recommended to upgrade to version 10 or later. Numerous enhancements and bug fixes are contained within newer releases. For more information on the content of the latest released version, contact Signiant customer support.

When upgrading to a more recent release, certain software images may no longer be available, hardware platforms may no longer be supported, or there may be changes to memory requirements. For further information, please contact Signiant customer support.